

Date: 22 September 2009

Affected Products: Multi-Criteria Detectors – Acclimate & SMART 4 in CLIP mode

A minor issue has been identified with systems running Acclimate and SMART 4 multi-criteria detectors in CLIP mode, whereby multi-criteria devices programmed as sensitivity level 9 will still respond to alarm signals from smoke and heat as per sensitivity level 8, and are therefore unable to enter 'heat-only' mode.

This issue only affects multi-criteria detectors operating in CLIP poll mode on LCM software versions 3.00.018 or lower.

Where 'heat-only' operation is required from multi-criteria detectors, this issue can be overcome by operating all detectors in FlashScan poll mode. Future releases of LCM software will address this issue.

If you have any question please do not hesitate to contact me.

Sincerely,



James Edwards
Product Manager